

Service Bulletin

IMPROPER FUNCTION OF SEIKO YACHTING TIMER CAL. 7T84

This is to announce to you that the watch may show improper functioning if the user does some specific series of operations which are not supposed to occur in normal use.

Actually, we discovered what may happen in our internal-user test when our engineer tried all possible unexpected uses. Therefore, we are expecting very few cases to be reported (or maybe none) from the market and the program of the IC in the movement will be modified to eliminate the same improper function from December 2007 onwards.

Although it is not a malfunction, we thought that it would be better if members of our service network know the solution in advance so that you can react to the customer promptly.

Following are causes and the solution for this improper function.

1) Operations possibly (but not always) cause this improper function

STEP 1

The previous measurement of stopwatch had started.

STEP2

The mode had been changed while the stopwatch had continued counting up to 12 hours until it automatically stopped.

STEP3

Changing the mode back to the stopwatch mode and pressing button A to start without resetting (The stopwatch hands go back to the "0" position after it stops automatically).

2) Improper functions may be shown.

SYMPTOM A

When operating in the stopwatch mode, the stopwatch minute hand counts another minute before the stopwatch second hand counts sixty seconds.

SYMPTOM B

After pushing button A, the stopwatch second hand counts the first 1/5 second then stops. It may start working when pressing button A repeatedly.

SYMPTOM C

While operating the split time measurement, the stopwatch second hand gains seconds after pressing button B to release the split time measurement.

3) Solution

In case you find any of the above SYMPTOMS A to C, simply reset the stopwatch by pressing button B. Then such an improper function will not appear unless the user repeats STEP 1 to STEP 3 again.

The above cause and solution have already been added in V. TROUBLESHOOTING in PARTS CATALOGUE/TECHNICAL GUIDE Cal. 7T84. Please also refer to it for repair in the future.